

## *Passenger's guide*

- *Take care! Hold on!*
  - *In public transport, adhere to the practice of good behavior and follow the driver's instructions.*
  - *Do not disturb the driver or obstruct their field of view while driving.*
  - *Inform the driver immediately if you are concerned about the safety of yourself or your fellow passengers or notice theft or damage to public transport property.*
  - *If necessary, call the emergency number 112.*
  - *In case of danger, keep calm and help fellow passengers if possible.*
  - *Free a seat for a passenger who needs it more than you.*
  - *If necessary, exercise your right to a marked seat or stroller/wheelchair position.*
  - *Ensure a safe ride for yourself and the accompanying child.*
- Lock the stroller, and do not leave it unattended.*
- *Lock and secure the wheelchair with a safety belt.*
  - *Put a muzzle on the dog so that it does not endanger or disturb passengers.*
- *Validate your travel right every time you enter a public transport vehicle.*
  - *At the controller's request, provide a document proving the travel right.*

- *Take care of your luggage and its safety. Luggage must not be stinky, stained, or endanger fellow passengers or restrict their movement. Luggage must not contain radioactive, flammable, explosive, toxic, and corrosive substances.*
- *Be considerate and polite to fellow passengers.*
- *Leave enough room for fellow passengers to move. When entering a public transport vehicle, move forward to allow others to enter and exit.*
- *By talking loudly or listening to music, you disturb the driver and passengers. Use headphones to listen to music.*
- *Keep the public transport vehicle clean — do not damage or stain the public transport vehicle. You must compensate for the damage you caused.*
- *Do not ride a public transport vehicle when wearing dirty clothes or carrying dirty luggage.*
- *Do not smoke, eat or drink in a public transport vehicle.*
- *Do not use a skateboard, roller skates, or other means of transportation in a public transport vehicle.*